

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 5 CHICAGO, ILLINOIS

IN THE MATTER OF:

The Hartford Area
Hydrocarbon Plume Site

Proceeding Under Section
7003 of the Resource

Atlantic Richfield Company
Conservation and
Equilon Enterprises, LLC
Recovery Act, as amended
d/b/a Shell Oil Products US
FREMCOR Refining Group,
Inc.

Respondents.

Respondents.

PUBLIC MEETING March 25, 2004

ORIGINUAL



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LAWYER'S NOTES

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Proceeding Under Section 7003 of the Resource Conservation and Recovery Act, as amended 42 U.S.C. 6973 and Section 311 of the Clean Water Act, 33 U.S.C.

Respondents.

The Hartford Area Hydrocarbon)

Atlantic Richfield Company

d/b/a Shell Oil Products US

The PREMCOR Refining Group,

Equilon Enterprises, LLC

BE IT REMEMBERED, that the above-entitled matter came on for Public Hearing at the Hartford Community Center, Hartford, Illinois, on the 25th day of March, 2004, between the hours of eight o'clock in the forenoon and ten o'clock in the evening of that day, said hearing having been called by the United States EPA, pursuant to the issuance of due notice to all parties in interest; and the following is a transcript of the record of proceedings had during the course of said hearing.

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APPEARANCES

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MR. JOYCE: My name is Mike Joyce. I'm the Community Environment Coordinator for U.S.EPA Region 5 from Chicago. And I asked you folks to come out for a couple of reasons.

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One, we've announced and explained the agreement we signed with three oil companies March 17 and also to give you an update on all the technical work you probably see going on all around town. There are actually three or four or five different parallel studies, pilot studies, testing, all sorts of things going on here.

On scene coordinators who are actually project managers for U.S.EPA, Steve Faryan and Kevin Turner, are here to talk about that. Our attorney Brian Barwick, the U.S.EPA attorney negotiated this agreement with the oil companies. He's going to explain that agreement to you and give you at least brief highlights in layman's terms.

So why don't we start with Brian, let him explain what the administrative assessment is and what it means and then we'll have Chris Cahnovsky from the Illinois EPA come up and give us a little 15-minute history.

And we've got all sorts of literature up here, which I really don't want to take all the way back to

Chicago. So we've got copies of the Order, brochures, backgrounds for the states and fact sheets.

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UNIDENTIFIED: Anyone needs one that doesn't have one?

MR. JOYCE: Just step right up. Okay. Let me turn it over to Brian Barwick. Thank you.

MR. BARWICK: Thanks, Mike. The first thing I would say is that we use a lot of acronyms and if you catch us, just raise your hand and we'll try to avoid that. But my (inaudible/train) -- what it is in plain terms is an enforceable agreement required to take certain acts over the next several months.

And it's enforceable in the sense that if it fails to meet the scheduling in the agreement, we can assess financial penalties. We can take other action. It's, you know, beyond the scope of just -- (inaudible/train).

So I think that, if I'm not mistaken, this might be the first time in a long tortured history with this problem that we actually have an enforceable agreement to require a proper investigation and, you know, study on the site and also design a remedy to finally fix the problem.

I'm not going to spend a lot of time talking about the legal authority. I'm going to assume that

most of you don't really care that much about that. What you really want to hear about is what is really going to happen and the facts of the matter. If anybody has questions like that, I will be glad to answer those probably, you know, after the meeting.

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But that does raise another issue. What we would like to do is tonight, the Order -- we signed the Order. Under our process, we are taking formal comment tonight that will be recorded by a court reporter. And we'll be taking that comment into account as to whether or not we're fine with the Order as written or agree that it must be changed, and after that, negotiations with the oil companies.

So your comments will be taken into account.

There will be a formal response to comments prepared and made available in the library or if anyone would like a copy mailed directly to them, just let Mike know and we'll take a list and we'll do that too.

For tonight, during the presentations here, if you have questions or during the comment period you have questions and would like some feedback right now, we'll do that. But we want to try to move it along so that everybody has a chance to speak and then at the end of the meeting, we're going to hang around and be available to answer any more questions that anybody

should have.

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When you're looking at the Order, the basic structure of it is that it requires the oil companies, the carpet group they call themselves, to investigate and characterize the full wells by the Village department. They also have to design a final remedy in a select. And in terms of time frame, the investigation should be done by the end of this calender year, December of 2004, at which point we'll be looking at remedies.

And in the interim period of time until we get to that point and get a remedy implemented, the Order also requires the companies to take interim actions to try to protect residents in their homes to prevent the intrusion of vapors, respond to it. And Steve and Kevin will both describe what that will be there.

When you're looking at the boards, what you want to do is you will notice that most of the details of all submission of series of work plans. And those work plans will be available. The ones that I have approved will be available in the library the next few days. There are other plans that are being developed and will be submitted over the course of the year, we'll have to review them too. And then once they're approved, they become enforceable under the Board.

So with that, I want to hand over this to Chris Cahnovsky, who's going to give a little background before Steve and Kevin talk about the specific actions that we're requiring. But, again, it is an enforceable agreement. And we're optimistic that we're going to get something done here.

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MR. CAHNOVSKY: Good evening. My name is Chris Cahnovsky and I'm with the Illinois EPA out of the Collinsville regional office. And I'm going to talk tonight about the -- a little bit about the history of the hydrocarbon plume under the Village of Hartford. And I have been given 15 minutes to make this presentation. And 15 minutes does not really do justice to a problem that's been going on for over 38 years, so please forgive me if I miss something to that that you feel is important.

The Hartford area has been home to many refineries over the years. The most notable ones are the BP Amoco refinery which started out as Standard Oil and Amoco/BP and now BP Products North America. That refinery opened around 1908. It closed in 1981. And the dismantling was completed around 1991.

And, currently, BP is required under a permit from the Illinois EPA and a permit from the U.S.EPA to control the groundwater underneath their refinery, the

former refinery, and to perform corrective action. And they are currently in compliance with that permit.

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The Shell Oil Company, Equilon, Tosco, Conoco and Phillips opened around 1918. This is currently owned and operated by ConocoPhillips. And they also have a Part B permit which requires them to control groundwater and perform corrective action. And that permit's a little different because there's -- Shell Oil Company owned it and they retained some of the liabilities. So there are some of those issues there. But currently, Shell and ConocoPhillips are in compliance with that agreement.

And there was a White Star Refinery which I know almost nothing about except I have an aerial photograph that shows that it was closed prior to 1941. So if anybody wants to corner me after and give me some history on it, that would be great.

And then there's the Wood River Refining
Company. And then they become PREMCOR. And that
started in 1941 as Wood River Refining Company. In
1950, it was bought by Sinclair. In 1967, Clark Oil and
Refinery, a Wisconsin Corporation, acquired the
facility. And in 1981, Apex Oil Company acquired it
and operated as Clark when they acquired it from the
Wisconsin folks. And then in 1988, through a

bankruptcy, Apex Bankruptcy, AOC Holding purchased it and it became Clark Refining and Marketing. Of course, as we all know, in 2000 they changed their name to PREMCOR refining Group. And the refinery closed in 2002. And ConocoPhillips has purchased certain assets and plans to open part of it back this year.

The IEPA and PREMCOR have reported significant groundwater contamination under the refinery, itself.

In 2003, pumps were put on some of their recovery wells and began recovering the three-phase hydrocarbon under the refinery itself and to date, 15,000 gallons of the three-phase have been recovered.

And the Illinois EPA and the Illinois Attorney General's Office -- that's IAOG, that's one of the acronyms. They're currently negotiating a consent Order with PREMCOR for these groundwater violations and corrective action of the groundwater under the refineries. So I hope to have an Order on that really soon.

And then there's many pipeline companies that run through Hartford. ConocoPhillips, Shell, Buckeye, Cherokee, Pope, Ozark, Sinclair, Atlantic Richfield, there's numerous pipelines that run through the town.

And there's been -- as you know, there's been many, many complaints filed with the various agencies

over odor complaints that started in 1966 and they continue to today. Even this month, we've had complaints. And IEPA has in our records, we've documented over 363 odor complaints and 26 fires. And the complaints occur more frequently after heavy rains when the river is up.

And this is an example of some of the fires that were -- these are our only photos, only known photos the agency has of fires. So if anybody has any photos that they would like to share with me, I would appreciate that also.

Something -- the investigation really started in 1978. In 1978, there was 76 reported complaints and five fires. The Illinois EPA, Clark, Shell and Amoco began investigating the problem in March of 1978.

And the areas most affected by the problem were found to be Hawthorne -- bounded by Hawthorne to the south, Rand to the north, Olive to the east and Route 3 to the west. And this is a picture of the area. And this data here is the plume as it was in 1978. Now, this is 1978 data and this is prior to the pumping.

The IEPA and the Mayor of Hartford requested Clark, Shell and Amoco to really investigate this problem in depth. And the three companies hired an engineering firm to study the problem. Shell put in

wells on Birch Street -- right out here and found leaded gasoline similar to that from Clark refinery in the ground.

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And then the engineering study concluded -- it could not conclude positively the source but they pointed the source to the Clark lines from the refinery to the river -- once they run down Elm Street. The Clark lines that ran up to the Piasa Terminal, I believe that that is now the Wood River Hartford Terminal, correct me if I'm wrong. And the Shell product line runs down Rand Street to the river docks.

And the Illinois EPA and the Illinois Attorney General's Office entered into a voluntary agreement with Clark and Clark Oil and Refinery, Wisconsin Corporation. And Clark put in the three recovery wells that are currently in the Village right now. They installed these in 1978. Recovery well number 3 on Birch Street did not run very well. Recovery Well Number 1 and 2 were the main producers. And from 1978 to 1990, 1,161,981 gallons of gas of hydrocarbons were removed.

From 1991 to 1993, Clark submitted no reports to the agencies. In 1994 to 2002, 82,700 gallons were removed. Somewhere in this time, I believe that Recovery Well Number 1 stopped producing as well as it

did in the beginning.

And they stopped pumping -- PREMCOR stopped pumping at all in 2002 and closed the refinery. And the triangles on the map here show the locations of the recovery wells.

This is a picture of one of the recovery wells that is on North Olive Street. In 1989, the Illinois EPA sent notices of violation to Clark Refining and Marketing, Shell Oil and Amoco.

The IEPA and the Illinois Attorney General's Office asked the three oil companies to jointly fund a hydrocarbon recovery system. The three companies each claimed that the hydrocarbons beneath Hartford were not a result of their respective operations.

All three companies told the agency that they would not expend any funds to install and operate a recovery system without a determination being made about who was responsible. But all three companies did agree to investigate the problem.

The 1990 investigation consisted of identification of potential sources, the health effect which was -- that part was done by the Illinois Department of Public Health, and a third part was the hydrology and chemistry of the hydrocarbon plume.

And through this investigation, some of the

potential sources that were identified to begin with,

Clark lines north to the Hartford Wood River Terminal,

the Clark PREMCOR lines to the river dock and the Shell

lines to the river dock.

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And the Sinclair owned and Arco operated lines from Clark that ran to just north of the Hartford Wood River docks, those two lines are abandoned and the PREMCOR refinery, itself.

And there were many releases reported. For brevity, I took all of the release data that I had and just mined it into one slide. From 1973 to 1978, there were eight documented releases of unknown hydrocarbons. Reading some of these reports, some of them seemed rather significant.

In 1979, to present, we have over 40 documented and reported releases of hydrocarbons totalling over 324,000 gallons. And 294,000 gallons of that was in 1989, Shell-Rand Avenue release, and only 1600 gallons to date have been recovered from that release.

In 1999, an investigation also tried to estimate the amount of hydrocarbons. Based on 1990 hydrocarbon thickness calculations, the Illinois EPA estimated -- and this is not an exact science by any means, estimated that there was between 937,282 gallons to 2.8 millions gallons of hydrocarbons under the Village.

Also, the 1990 investigation looked at the fingerprinting. What's the gas made out of. Well, it was determined that the majority of the gasoline was a leaded gasoline with tetramethyllead as the additive, coming from a hydrochloric acid alkylation process, which pointed to the Clark refinery.

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Other fingerprinting showed that there was also some regular unleaded gasoline similar to that of the Shell Rand Avenue release, in the Arco Sinclair pipeline release.

The IEPA recommended in 1990 that a vapor recovery system be put in that would control -- that would prevent the vapors from entering people's homes, to prevent the vapor intrusion. And then negotiations between the Illinois Attorney General's Office and Clark, the new Clark with AOC Holding Company, which became PREMCOR, that resulted in a voluntary action to install the vapor recovery system that's currently operating at the time of today.

That was installed in August of 1992. It consists of 12 recovery wells. The recovery wells suck up vapors and take it to a thermal treatment unit that's on the PREMCOR property. From 1994 to 2002, the vapor recovery system has recovered 762,401 gallons of hydrocarbons.

And this overview shows where the -- where the recovery wells are located. They are on -- they are on Cherry Street, Date Street, Elm Street, and Forest and up here on, near Birch Street. And they go to a controlled vault and then down into the refinery. They go to this unit here which is a thermal treatment unit where they are burned. And this process, this thermal treatment process is permitted by the Illinois EPA's Bureau of Revenue.

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In May, 2002, when we got -- Illinois EPA and the Illinois Department of Public Health and the Hartford Fire Department received some of the most serious complaints in recent history. The IEPA believed that the vapor recovery system would eliminate most of the complaints.

But in 2002, as you know, it's not the case. There were numerous odor complaints. The reading inside the homes showed high organic vapors and combustible levels in homes. Many people have -- several people had to be evacuated from homes.

October 4 of 2002, the Illinois EPA in response to those May 2002 complaints made an emergency referral to the Illinois Attorney General's office to file a complaint against the potential responsible parties.

During that time, there were negotiations in

2002 that the Illinois EPA and the Attorney General's office had with PREMCOR Refining and Apex Oil, Shell, BP, the Atlantic Richfield, and Sinclair. Those negotiations went on for a while. The oil companies would not move off center to fix the problem in a timely manner.

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So on May 29, 2003, the Illinois Attorney General's Office filed a complaint for an injunctive relief and other relief against PREMCOR and Apex with more investigation to follow for the others.

On June 17, 2003, the Illinois EPA, the Illinois Department of Public Health and the agency for toxic substance and disease registry completed a public health assessment for the Hartford residential vapor exposure. And those agencies concluded that this situation was a public health hazard.

From June 2003 to next month, the Illinois

Department of Public Health with assistance from the

Illinois EPA are conducting indoor air sampling in many
homes in Hartford to determine if there's chronic

levels of hazardous chemicals in the homes. And that

study is still going on. There's one more round due in

April. And we really, really, really appreciate

everyone letting us come into their homes to put these

aluminum canisters in. I know it's an inconvenience

but we really appreciate it. This is some very good data that we're getting.

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On May 29, 2003, the Illinois EPA requested assistance from the U.S.EPA Region 5 emergency response branch to take the lead in the enforcement and remediation of Hartford.

And that brings us up to Kevin and Steve to take it from here, to what's been going on since June of 2003 when they stepped into this project.

MR. FARYAN: My name is Steve Faryan. I'm with the U.S.EPA Emergency Response Task. And Kevin Turner is going to speak after me.

I want to cover today what's covered in the Order as far as work to be performed and what steps we've taken to try to get some relief for you folks from a problem that has been ongoing for many, many years.

Now, I want to let you know that it's really a luxury having Kevin and I both working on the same team. As a team, we also have Brian, one of our best attorneys. We have also formed a good team with Illinois EPA to address this problem really on a whole and to take the situation on, make sure that we get this right for you folks this time. And I give you my word that I will work as hard as I can involving

resources I have and all the laws that we have to bring some relief to you-all.

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Brian will explain the Order to you a little bit. Really, the meat and potatoes of it is that this is work to be performed for it. And under that we have, as Brian said, also stipulated penalties and work plans that will be submitted. And they need to be submitted on time. We have an appendix at the end of the work plan that lays out all of those deadlines for all of those different work plans that we need submitted.

So as Brian mentioned, it's a very positive thing that we have an enforceable Order, something that's going to require all this work to be done with our oversight and also continued oversight by EPA and U.S.EPA in our contracts.

The first task to go down is to install and monitor five Sentinel wells to protect the Hartford Municipal Water System. This was something that Illinois EPA also pushed very hard for. We got these installed. And the good news is that all of those wells came up non-detecting. I'm going to show you. So the water system is protected right now. We're going to keep that monitoring going continually.

Another thing that Kevin is going to speak of is

the contingency plan to respond to vapor complaints. If you have complaints in the home, Kevin is going to tell you how to take those actions. If you take anything home tonight is that if you have a complaint, it's going to be addressed and the companies are going to work to find some temporary residence and also use the local Hartford Fire Department to assist in that and Illinois EPA.

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We are also working on evaluating and improving existing soil vapor extraction systems. Something that Chris was just talking about. I'm going to go through that tonight. And there's an ongoing pilot test of two homes, vapor recovery system in these two homes.

The work -- this work has all been done prior to the signing of the Order, which is really unprecedented and the companies have stepped up to start taking action. And that is a positive thing, and see all of this work that's already taking place even before signing of the Order.

We're also conducting an area wide investigation to determine the extent of the hydrocarbon plume and the dissolve phase -- that's when the product is dissolved into the groundwater. This is needed so that we can make, install the proper systems to, you know, control and collect all the product that's been

released into the soil and into the groundwater.

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We're also conducting a needs assessment. This is an assessment of your home to determine what the vapor problems are and how to correct it. And that's another thing that you should take out of here tonight is if you do have a problem, this is the way to get the wheel rolling, to get this assessment done. And from there, take some steps to help immediately until some of these other systems can be installed.

So those are two things that you need to take tonight. That is, you know, if you call, you can get the wheel rolling, get this assessment done. And if you have a vapor problem, Kevin is going to go on on how to take care of that. We're also going to talk a bit about how the systems would be installed.

Some other things that will be beefed up in the future, vapor pathway study to find out how these vapors are getting into the homes and into the sewers. We're looking at other sources, pipelines, past releases, sewers, utilities. If you have other information as to other releases or things that you have theories, you folks have been in this town all your lives, I've heard a lot of things from talking to you-all. And if you have some information, please give it to us. All of our numbers and names are on the back

of the fact sheet or you can submit those comments to that.

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And as Brian mentioned, part of the Order was designed after recovery of the hydrocarbon layer. We felt that just recovering the vapor, putting vapor recovery in your home is not going to take care of the problem. The real culprit and everything that needs to be based on is removal of the hydrocarbon layer.

But we are also going to include operation and maintenance of all of the systems to make sure that they're operating fully and to their designed capability.

You may have seen this truck running around town. This is the area wide investigation that was done. This was to determine the geology in the area and also to determine where the hydrocarbon layer was and also where some of the residuals were in the soil. And what we're going to use this data to do, that is, to install permanent monitoring wells to make sure that we have good definition of where all the contamination is.

We also conducted some soil borings and collected soil samples during that part. This information again will be used to determine where the permanent wells will be and also to help us design

vapor recovery systems and will also be used to develop a site model which will tell us, again, not only which way the groundwater is flowing, possibly there's some -- where the larger sources were and also how deep the product is and how wide the soil contamination is also.

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This map is showing all of the locations that were investigated just recently. The red dots are actually used to define a hydrocarbon layer. The yellow dots are actually the Sentinel wells that I spoke of earlier that are used to monitor and make sure that the municipal water supply of Hartford is being protected. As I mentioned, all of those levels came up non-detectible. And those will be monitored quarterly by the Hartford Working Group to give us any warning if there's any movement towards your municipal water supply.

There's five of those monitoring wells. Again, they showed no -- detection of any contaminate. That will be done quarterly. So that is some good news that we have to report to you-all and that will be continued on, that will be an ongoing monitoring thing.

This is some of the information we're just getting in now from the investigation. All those red dots that I showed you earlier. The dotted line, the shaded area is an estimate right now of where the

hydrocarbon is, okay? This will be the floating hydrocarbon. This does not detail any dissolved material that I spoke of earlier. That's going to be an additional investigation.

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This report, this investigation report is due to us here in about a week coming from Clayton Environmental who is one of the consultants for Hartford Working Group. We have this enlarged map over here also. If you have any questions about this, as Brian said earlier, we'll be around here later to explain exactly what this means.

What this tells us now, as we're going to focus on collection and investigate -- and further investigation so we can focus our effort on where the real problem is here.

Another work plan that was required under the Order that is actually already completed was an evaluation of the soil vapor collection system that Chris spoke of earlier.

What this evaluation showed us and Hartford Working Group was the current system was found to be plugged up. There was a lot of tar and biological, what we call biomass, plugged up the wells. There was also water in some of the manifold systems. There was a problem with the baffles that were located under the

terminal treatment unit. They were corroded and they were replaced. So, generally, operation and maintenance was lacking or non-existent. The system was not working as designed.

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This is just a general schematic that we have. We have a blowup on the board over here, also, of what the soil vapor extraction system does. And as Chris mentioned, really, it's removing vapor from primarily the sand layer and then brings it up over to the thermal treatment unit and then burns it over there.

What we're seeing as I mentioned now is really, there's really not a lot of vapor that's being collected. The system was plugged up and it needed maintenance. So that was some good information for us to go forward.

As part of that, we required them to do a pilot study to install a new well to see, you know, if this system -- if we installed new wells and expanded it, it would work. What the pilot test showed us was that it was very successful in providing a, what we call radius of influence that just means that it's working in an area of 150 to 200 foot radius. Okay? From the extraction well. And what -- we're monitoring the vacuum points outside of that. That's how we determine that.

This pilot test showed that the total petroleum hydrocarbon that we analyzed for was 100 times greater than the existing wells. This is just for one well. So the installation of a new well worked 100 times better than the well that's sitting there right now.

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The Hartford Working Group has proposed to replace the existing 12 vapor control wells immediately and do some upgrades on the system. And they're also going to propose expansion, upgrade of the vapor control system. That's going to come -- an additional work plan that is coming down the road to us. This is all, again, a requirement in the Order.

Replacement of the existing wells, evaluation of the thermal treatment unit, that's where it's burned at, is going to take place and be completed by the end of June of 2004.

So this is something that's going to be done quickly because we feel as we heard from you-all that the system does work somewhat, it provided some relief to you for a while, although it wasn't total relief.

But to get the system back operational and expanding is one of our priorities.

That -- review investigation data and compare with a group that will submit an expansion plan for that system to expand it further, part of that is even

ongoing. The sewers are going to be replaced at Watkins. Some manifold pipe is going to be laid down through that area to be tied in later.

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Upgrade and installation of the new system and components is going to take place in September. The new system startup and testing will be October of 2004. So this is some action you're going to see right away.

Chris told and showed you a little bit about the thermal treatment units. These are the two blowers that we have existing over on Birch Hill (phonetic) property. These two will be kept tied in and expanded to some other wells. There will also be control panel upgrades, possibly some additional blower upgrades if they're needed. And all that work is going to be done based on that pilot study I told you about.

As Brian mentioned to you earlier, the Order requires a designed hydrocarbon recovery. And part of that design is a pilot test to see what system would be the best to recover the hydrocarbon product that's floating on top of the layer.

A new product recovery well was installed last week. There's currently active recovery going on in recovery well number 2 and recovery well number 3. The design will be based on a lot of these pilot studies that are being done. As we told you, we feel, and I

know you-all have expressed that to me earlier, that recovery of the product is essential in providing relief to you-all. Not just pulling it out of your homes or pulling it out of the soil, we need to collect the product too.

The design that was done under this Order, the actual collection and operation and maintenance will be done under an ensuing Order that we will start to work out and start to meet with the Hartford Working Group in the fall of 2004.

This will be what a typical petroleum product hydrocarbon recovery well will look like. What we are seeing is investigation work and monitoring wells that we have already on site. The collection well goes down about 31 feet, roughly, across the area, and floats on top of the water. There will be a starting pump, skimmer. There are different systems that we're going to test to see what would be the best one to recover the hydrocarbon layer.

With that, I'm going to turn it over to Kevin to explain about the contingency plan and needs assessments.

MR. TURNER: Thanks. My name is Kevin Turner.

I'm with the U.S.EPA as well. And I live in Marion,

Illinois, about two hours south of here. I'm going to

be talking about three things -- primarily, three things. I know you-all have been sitting here for a while. And this meeting is really for you guys to be talking to us but we feel like we've got to lay some foundation here before we open it up for questions.

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I'm going to be talking, as Steve indicated, about the contingency plans that we are working on and have in place. And, actually, let me back up here a second. Everything that I'm going to be talking about, it has to do with your homes. Everything that Steve talked about, just about everything that he talked about has to do with the Greater Hartford Area Wide Study that we are doing, in relation to the product that's on the groundwater or the plume or the vapors that are associated with that plume.

I'm going to be talking about your homes, contingency plans, something we call needs assessment. And then following the needs assessment is what can be done about it. Now, when it comes to -- what we call a -- we're calling a contingency plan. The reason we came up with this concept was, is that we recognize that the product needs to eventually come off the groundwater.

But you-all have problems right now. And it takes a little bit of time to design and come up with

the system that effectively is going to remove the product from the groundwater. And some of you-all have vapors in your homes today. So if we were to wait until we installed and had operational groundwater pumping units, that wouldn't do any good for you guys today.

And so we came up with this concept called a contingency plan. And the contingency plan is set up to give you guys an opportunity that if you smell vapors in your home or feel that you have vapors in your home, you have an avenue to go to to try to find some relief.

What I mean vapors, if you smell something, if you have headaches, if you have --

AUDIENCE: Allergies?

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MR. TURNER: Not necessarily allergies because we all have allergies. But if you have some reasonable issue to vapors in your home, the initial thing to do -- and we've got to stress this over and over, is to call 911. The Hartford Fire Department is the first line that is going to come to your house. We have -- and we are working with the companies, with the Illinois EPA and with the Illinois Department of Public Health on what happens after you call 911.

After you call 911 and the fire department comes

out, there's a series, a call-down list that we have that will trigger public actions that include Illinois Department of Public Health, Illinois EPA, and the companies. Now, every time it may not be the same person, every time it may not be always Illinois Department of Public Health. It may not always be the Illinois EPA. It's just that we have a call-down list. But the key on this is that you've got to call 911.

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Now, I also recognize that some of you are reluctant to call 911 for a variety of reasons. We can't stress it enough that if you feel you have vapors in your home, 911 is the first order of business.

The contingency plan calls for the companies to provide temporary housing for a short term. And if vapors are found in your home, you could be housed in a hotel and meals paid for. So it's not as if you're going to be pushed out into the street.

Now, I also realize that most of you are long-term residents here and we have run into this already this spring, individuals who feel they have vapors in their homes have notified in some way, shape or form the authorities about that and don't want to be moved out. Okay. That, that's fine. But you are given the opportunity to be housed in a hotel for a short period of time and meals provided for.

The contingency plan also then takes into the next step. And that is what we call the needs assessment. And the needs assessments are as important as that initial call or that initial notification. The needs assessment is really important because in order for us to know that you have vapors in your home or feel you have vapors in your home, we have to be able to come in and test for it. It doesn't do us any good if we hear second or third hand about vapors in a home but yet we can't get into that home to test for it. We have agreements in place with the companies for this testing method.

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And the testing method is -- is air monitoring. We have got monitoring equipment for screening of your air, or as one person indicated, a sueing canister.

And that's, that takes a 12-hour, 24-hour air sample in your home.

The needs assessment also looks at the structure of your home -- whether your basement is poured concrete, brick and block, whether there are cracks in the basement, in the walls and the floor, what your sump pump looks like. To date, we have done 38 needs assessments in Hartford. And what we call North or not just us, I believe what you-all call North Hartford is, I believe, Hawthorne north, within that area, we have

estimated to be approximately 200 homes and we have conducted 38 needs assessments. And that was, again, conducted by the companies, the oil companies have hired a variety of firms to do these needs assessments.

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Of those 38 homes, 34 of them were planned, meaning that they sent out notification via the mail, they did door to door, they knocked on doors, and then were granted permission to enter into the home, primarily in the basement. The basement seems to be one of the primary routes for vapors entering the home and then conducted a needs assessment.

The other four and I may have my numbers -- I think I probably have my numbers just a little bit wrong here, the others -- the remaining ones were conducted because of vapor complaints. About three weeks ago, we had heavy rains in the area and as we all know, heavy rains, rise and fall of the Mississippi River, tends to trigger additional vapors in your homes.

So about three weeks ago, heavy rains occurred and sure enough, we ended up getting several complaints. And from these complaints, we were able to go into peoples homes that allowed us to and looked at the actual, you know, we put in -- did the monitoring in the home.

After the needs assessment is completed, the companies are required to send to the agencies the results of those needs assessments. And then the agencies make the determination as to who gets, who needs to move the next step forward or who doesn't.

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So what is the next step forward? If you, if -just surmise here a second. If you're in a home, in
your home you've got a vapor complaint and we come and
do a needs assessment and we say yes, you have a
problem in your home with vapors. And that's important
because in several homes we did find natural gasolines
associated with your furnaces or with your hot water
heaters. So, if anything, let us in there and we'll at
least check that.

If we find that, yes, you do have vapor problems in your home, we are prepared to install a system in your home to remove the vapors from your home. And there are any number of scenarios out there of what that might entail.

And each home is not the same. Each home could be different. And one home may require one type of system and another home might require a different type. It could be as simple as a blower in the, in a window. Or it could be as complex as an in-home subslab where you drill through the slab of your basement floor, seal

that up and suck the vapors from beneath the basement floor.

The thing is, is that each home would be looked at individually. No, no -- there isn't one system for each home -- I mean, there isn't one system for everybody. There's a separate, potentially, a separate system for every home.

So who would actually get one? Does everybody, does the whole town of Hartford get a system? The answer to that would be no. The answer of who gets one would be who needs one. If we come into your home and we find that, yes, you do have a vapor problem, and, yes, the vapors are high enough that they are potentially dangerous, then you would get one.

If we come into your home -- and some of these 34 homes that we've been in already, some of those may not ever need any kind of system. But at least they were checked out. And at least those homeowners are at least at ease or will be -- I don't think those results have been released yet. But at least those homeowners will be at ease that they do not have a problem.

What I am here to say is that if you need a system in your home and it's determined that, you will get a system. Now, what exactly type of system that is, remains to be seen.

Again, I would like to stress, though, that these systems that may or may not go into your homes is a temporary measure. These systems are not the ultimate answer. The ultimate answer is to remove the product off of the groundwater. And these systems are a temporary measure before we can actually get large scale removal of the product from the groundwater.

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We have done a number of pilot tests -- or I should say two pilot tests in town here. And one of them was a system where we were inside the home and we drilled through the slab of the basement floor and sucked the vapors from beneath the floor. The other one was where you were outside the home and we drilled holes along the foundation and tried to suck the vapors from around the foundation from the outside.

The results are, is that the one from inside the home worked much better than the one from outside the home.

UNIDENTIFIED: Did you have presence of hydrocarbons in the basement of these houses?

MR. TURNER: I'm sorry?

UNIDENTIFIED: Did you have presence of hydrocarbons in the basement of these houses that you've tested, the ones you just tested?

MR. TURNER: No, we did not. But what we are

doing is we're finding out, we're testing out the 1 system. We're testing a variety of systems to see 2 which works best. 3 UNIDENTIFIED: How do you know what the results are --5 MR. TURNER: Well, because --6 UNIDENTIFIED: -- the house gets to --MR. TURNER: Because you can introduce a 8 hydergine gas, as an example. You can introduce 9 something and then test it to --10

UNIDENTIFIED: Well, gas is lighter than air.

MR. TURNER: Isn't that what they introduced?

MR. CAHNOVSKY: Helium.

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MR. TURNER: Helium. I'm sorry. Helium gas. So we can introduce things to be able to test the system.

UNIDENTIFIED: Thank you.

UNIDENTIFIED: Isn't helium what makes a balloon float in the air? Isn't it lighter than air, too?

MR. TURNER: I don't know the answer to that.

Well, I know that's what makes it float, but --

UNIDENTIFIED: You're talking about something that settles on the ground, it doesn't settle on the ground.

MR. CAHNOVSKY: You want a lighter gas so it

will penetrate the soil, come up through the system.

If you've got a heavier gas, it won't move through the soil as well. So these -- these are just test gases.

UNIDENTIFIED: Are the test gasses heavier than what you're --

AUDIENCE: Talking.

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MR. CAHNOVSKY: From initial indications, they are getting, they are finding -- they are recovering hydrocarbons through the system.

MR. TURNER: I think that the point of that is that we are running tests on these things. And the test from inside the home is proving successful versus the test from outside the home is proving less successful.

I think -- I just, you know, I'd like to -Steve asked me to reiterate that this is a temporary
fix and not the ultimate fix. We are working
diligently toward the ultimate fix and that is to
remove the product from the groundwater.

MS. LONG: I'm Sharon Long. I live on Watkins. And I have big cracks in my basement after they drilled the well out of St. Louis. That -- FEMA waterproofed my basement two years ago. And they inspected my basement. I had no cracks on the floor. And I had no cracks until they put in the well. My

neighbor has a dirt basement. And after they drilled,

I got like an inch-and-a-half crack in one place and
then hairline cracks that water comes up from
underneath -- I also live on the old Mississippi waterway, river -- the historic way.

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And I have called -- I called Shell, Clark,
Herbing (phonetic) Drilling -- they loaned the
equipment to PREMCOR. I called the Hartford Group, and
I was told because I was part of the group of citizens
about the land evaluation and I had a lawyer, that I
couldn't be helped in any way.

And now my basement will flood this spring because of the drilling. And I get no help because I chose a lawyer. And you say this is for everyone. Well, some of us are excluded from anything. I can't get my basement tested for fumes because I chose a lawyer. You say this is for everybody. Well, certain of us have excluded any way you talk to us.

MR. TURNER: Yes, ma'am. This is for everybody.

And --

MS. LONG: Then how come --

MR. TURNER: We recognize that a group of you-all have chosen to be represented by counsel. That has complicated things. And we recognize that and we are trying to work through that counsel to allow us to

come into the basement. And, again, what I say is that over here -- we've got a sheet over here that says for those people who want a needs assessment, please sign your name.

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And whether you are represented by counsel or you're not represented by counsel, I encourage you to put your name on there so we can get into your basement and check out these cracks.

Now, in terms of whether those cracks are associated with the drilling, I'm not quite sure what drilling that is, I would have to see exactly where this is.

MS. LONG: It's the one that's on St. Louis. It's directly across from drilling the big one.

MR. TURNER: Whether or not it is associated with the work that we are doing or not, we would have to -- we would have to look at it. I mean, I can tell you, I take you at your word that it is, but we'd have to look at it before I can truly say what the, you know, what the situation is. But we encourage everybody to allow needs assessments in their homes.

MS. LONG: Where was the government all these years? And do we have the same people that was working for the government still here?

MR. TURNER: Well, we -- we know that this has

been going on for 30 some odd years.

MS. LONG: It gets worse at night.

MR. TURNER: And what we're here to (coughing) is what we are doing as we are going forward here. We recognize and feel that you guys have been living with this for a long time. And what we have now is something a little bit different than what was in the past and that is that we have an enforceable document, we have the law behind us. And I know this is going to sound funny, but we've got a piece of paper that says: Companies, you guys are going to cooperate or else. And we've got a big hammer. And that hammer is bigger than any hammers in the past.

And so what we're trying to do today is talk about where we're going now and understanding where you-all have been, but where we are going now.

We can take another comment.

MS. LONG: I was told there was no fumes in my basement. But noone ever tested.

MR. TURNER: Why don't you go ahead?

MR. BLACKORBY: Haven't got a lawyer, just myself. Earl Blackorby, B-L-A-C-K-O-R-B-Y, 105 East Hawthorn. On May, 2002, I now have some of the problems that my neighbors have had down at Rand Avenue. It seems like these problems got worse through

the years, 30 some years. It's continually got worse. We talk about this vapor recovery if we qualify. I only seem to have problems in the flood stages when we've got very high water. Used to not have any problems. Well, I know the problem's got worse.

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I'm 61 years old. I don't have 27 years to wait on you to fix the problem. The solution, it seems simple to me, if our part of town can't be controlled, why don't the oil companies do the right thing about it and buy out that section of town. Solve the problem.

** applause **

The companies' wells have been put in. I grew up in Hartford and lived in Hartford and I'm proud of the town, but I'm discouraged about what's gone on these last 30 years. I'm discouraged about the recovery thing you put in that doesn't work to put it in my house.

I'm 61. I'd like to retire, sell my house and move to Florida or wherever, but my value of my home is going down day after day after day.

** applause **

UNIDENTIFIED: Taxes are going up, too.

** applause **

MR. BLACKORBY: My issue seems to be simple. We've spent a lot of money drilling holes around town.

I wondered why aren't they drilling holes when the river's high and it's kind of a flood stage and we do get all the vapors at the worse time. Why drill in the winter? Why have a guy in the backyard in the winter doing that when there ought to be a better time? Those questions I have and it doesn't seem like -- seems like we get more information or more studies. I'd like something done and I'd like the problem solved. I think the solution is buy the homes out. How long is it going to take to get the gas off the water table, it doesn't really solve the problem like health issues and effects. Thank you.

** applause **

MR. TURNER: Are you finished?

MR. BLACKORBY: Yes.

MR. TURNER: One thing I just want to say is this Order does not contemplate buyouts. If the buyouts are going to occur, it's going to be between the individual homeowner and the companies. The Government is not involved with that at this --

UNIDENTIFIED: Why not?

UNIDENTIFIED: You had Times Beach.

UNIDENTIFIED: You had Times Beach.

UNIDENTIFIED: It sure did. Times Beach did, it

sure did.

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MR. TURNER: Again, let me just reiterate, it is not a part of the Order.

UNIDENTIFIED: I have a house, do you want to buy it? We can't even give our house away.

UNIDENTIFIED: -- spending more than they're worth.

MR. TURNER: Yes. Next question.

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MR. SHORT: Well, this isn't a question. I was supposed to be the first speaker tonight. And I am one of the attorneys. And I'm the attorney who represents -- I don't think -- I know I don't represent you. But we represent about 70 of the families around here. And I was asked to by families and by the EPA to make a statement on behalf of those 70 people. I'm going to do that. But I want to let you in on something.

Before I go much further, I want you guys to understand something in this room. That is not your enemy. Okay? They may not have done everything you want them to do, but they are not the enemy. The enemy is the oil refineries. The enemy are the companies that polluted your land and refused to take care of it. It's not those guys. They are acting remedially, maybe they're not acting the way we want them to. And we're going to address that but it's not what this is about. The oil companies have caused this problem. And you

know who's going to do the buy out? It's going to be the oil companies. They're the ones who damaged your home. And they are the ones who are going to buy you out. At least the ones that are represented by counsel. Okay?

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For the record, my name is Keith Short. And I'm a partner at the law firm of Goldenberg, Miller, Heller and Antognoli. I'm working here tonight along with a lady named Jean Kelly who has her own law office.

We represent about 70 of the Hartford families.

We are here to express our concern regarding the Consent Order that the U.S.EPA recently entered into with the oil companies, the oil companies responsible for the underground contamination of Hartford. The question our clients have are the same questions that almost everybody in this room has, when is someone going to do something about the contamination beneath my home. That's what everybody is -- I'm so irritated by the same frustration you have, it's hard for me to hold this piece of paper straight.

I even, midway through this, started ripping parts out because the speech was so long. What you have to understand is this. They are addressing the problem. The problem is contamination. They're addressing the best way at this point they can. It's

not everything we want. What we want are buyouts. What we want is the complete and utter testing of every home. One of the things that Steve said is they had confidence in the companies and their cooperation and their effort.

Actually, I can tell you for a fact that we don't have that kind of confidence.

UNIDENTIFIED: Right.

MR. SHORT: At one point we offered five of our families to have their homes tested and the oil companies said no. They refused to do that. So they're right. They are handling it and they're going to need cooperation. Not fight against. We just need to push. That's all we have to do. We'll keep pushing.

There's two forms of remedy here, People. The first form of remedy is sitting up there. So no one fight, we'll work with them. The second remedy is the court system. And that's where you're going to get your recovery or at least the recovery that you want.

In reference to the Order, itself, the Consent Order, this is the first thing I wrote when I was asked if Jeannine and I'd work together. The question is based on the ineffectiveness of the 78 to 79 recovery wells and vapor recovery system installed in '92. Our

clients really question the accuracy of any current requirements under this Consent Order.

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Some of the questions they have are as follows:

If the government isn't sure where the vapors are and who has vapors in their homes and which homes are affected, why not take the approach that gives each resident the opportunity to have the complete and fully effective vapor removal system? Well, not -- why not just move everybody out of their homes and provide them alternative housing? Why don't -- why can't they do that until this problem is solved?

Well, they'll tell you they don't have the authority to do that. They'll say they don't have -- this, this is one of them -- they don't have the authority to force the oil companies to buy you out. Well, they do have the authority to force the oil companies to act in an effectively legal manner. They do have the authority to insist that -- we don't know, for instance, how much one of these houses cost to vent. But I tell you, considering the health concerns of everyone in this room, the best thing in our opinion is to vent every home and at the oil companies' expense. They created the problem, they can remedy the problem.

For instance, one of the things that was brought

up was you will have your home tested when you smell the problem. A lot of people simply just don't notice it anymore. They've lived with it --

AUDIENCE: Right.

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MR. SHORT: -- so long that it's something --

AUDIENCE: That's right.

MR. SHORT: -- they just don't notice. I live, actually, pretty far away from here. But I live within two miles of a hog farmer. And sometimes I wonder how hog farmers can possibly live there. And the guy who lives there doesn't notice it anymore. Doesn't mean it's not there. That is a concern. That's why we say for some of these people these responses are ineffective. They simply don't address the concerns of making sure that if there's a contaminate there, that it's fully vented.

Excuse me, I have some more. So one of the questions we have, for instance, is how long will it take to find a remedy to let these people live in their house? How will vapors -- or excuse me. How are the residents going to be protected while the efforts take place?

If all clients choose to have the vapor remediation system installed at home, there are a bunch of other questions that come up -- what's the duration

of monitoring, how long are you going to do this, what equipment is necessary, what's the noise level for this, how is it going to affect the looks of my house, how long is it going to be there, who's going to remove it once it's installed. These are all the concerns we have of this Consent Order that are clearly not addressed.

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We implore the IEPA, we implore the U.S.EPA to test these people on an annual basis while permanent remedies are being evaluated. And the government has stated on numerous occasions that it doesn't have the authority to buy people out or to require others to do so. The government, however, does have the authority and the duty to protect these people on an interim basis by requiring that they either be moved out until a permanent remedy is achieved or give an option to have a fully effective vapor recovery system in their home. That's what we ask.

What we ask is this. Ask yourself this, would you, as an ordinary citizen, would you want to live in a home that, one, smells offensive; two, it's potentially explosive; three, contains hazardous toxins; and, four, sits on a lake of floating gas. Would you want to buy a home like that? No, you wouldn't.

applause

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I hope I don't speak out of turn when I speak for my 70 clients, but please make no mistake.

Regarding our intention, we know the source of the problems. We know it's not the EPA. We know it's not the IEPA. What we -- and we genuinely appreciate, and I mean this. Guys, you don't know how difficult it is for them to have gotten to this point already. It's a lot of work -- a lot. And there's a lot further to go.

Please remember, we represent people who are trying to live in their own homes because of the actions and inactions of these oil companies. As such, we will be pursuing our clients private cause of action. But in the meantime, one request we have is that the EPA take a stronger stance and either provide a requirement or a mandate, fully effective venting systems or require the oil companies to temporarily relocate these people until the source of the problem, not the fumes, is removed. Thank you for your time.

** applause **

MR. TURNER: Yes, sir.

MR. BUDDE: Dennis Budde. I live on Watkins. I want it pointed out to the EPA that we're not against you. We do not trust these goddamn oil companies. For 30 goddamn years, we've had --

** applause**

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You say they're good neighbors, well, they're complying, they're volunteering. We forced them to volunteer. They, they are nothing but our enemy. They are not good neighbors, never have been.

MS. WALTERS: I'm Trixie Walters. And my mother, Shirley Brehm, lives at 123 East First Street in Hartford here. She's lived here about 15 years. Since moving to Hartford, she has frequent headaches, problems with her eyes and allergies. Being inside her home does not relieve these conditions at all. She is 75 years old and due to the fact that her home sits on millions of gallons of gas, she now worries that she might be overcome by fumes at night or have a fire in the basement.

Someone coming into her home to monitor it is an inconvenience. It is an invasion of privacy and it's putting her at risk to let a stranger into her home when she's there by herself. That only lets -- it is not reassuring to know you can or will be temporarily relocated if the fumes are high enough to come into your home. That only lets you know that the EPA and/or oil companies think you are still at risk or at least may still be at risk.

If you ask me, why don't you sell your home and

move somewhere else, we can't. The answer is the property has no value. None.

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Everyone should be able to feel safe in their own home. But if you live in Hartford, the north end, that's not possible anymore.

** applause **

MR. DRUSE: Ernie Druse at 103 East State. I am a safety director and environmental compliance officer for a transportation company, and a marine transportation company. And the question I have is we have a spill out in the water, immediately, we have to respond to clean that mess up. It is our responsibility.

Now, with the oil companies, a spill is a spill. There's no immediate action to be taken. And the other question I have is if we had a spill of a million gallons yesterday, would we still be here today? I mean, when -- you know, when is enough enough that they, you know, that they are held accountable to clean up the mess. You know, I mean, sooner or later -- I mean, I have to clean up our messes and I have to do it in a very timely fashion. And I mean, you know, that environment, our fish and everything else concerned, is river pollutants. Well, we're people and we're being polluted. And they are not being held accountable to

clean up the mess that they left. Thank you.

** applause **

MS. KELLY: My name is Jeannine Kelly. I'm also one of the attorneys working with Goldenberg's office. And I just wanted to state I do have a few statements that the clients wanted me to read into the record. I don't think I'll wait for a bit and let the clients who want to speak -- or let the residents, some of the clients that we have did want to speak, but there are other residents who want to speak.

But I just wanted to address the needs assessment survey. I think everybody here has no problem with the U.S.EPA coming in, IEPA coming in, think everybody has a problem with the oil companies coming in and asking questions and taking samples. Nobody trusts these oil companies here. And that's a big problem.

Also, we discussed about the smells. People don't smell. How are we going to know if there's a problem? I believe that everybody should have these recovery systems on their home if they want one until we get a final remedy done or these people move off the property temporarily until something is done.

The needs assessment, when you-all come in, when somebody reports a smell even, if it takes several

hours for someone to get there and then a sample is done and there's no vapor levels there, what happens?

I mean is there another round of sampling done? What's done? What's the followup? Just because the vapors are not coming in at that point in time doesn't mean they are not there. They come up periodically. Nobody knows when they come up.

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So we just don't feel that the terms of the Consent Order are protective enough in terms of interim remedy. And that's what we're looking for an interim remedy that protects people from the vapors and without being burdened by the oil companies coming in and the distrust people have with what the oil companies have done in the past. They just don't want them in their homes.

** applause **

MR. EVANS: My name is Shelby Evans. I live at 116 West Date. And we have lived there for 40 years now. I'm impressed, both this afternoon and tonight, EPA, there's more action today than I've seen in certain years, substantive. I appreciate that.

I have written out a few things here I wanted to talk about. My wife and I have been a resident of Hartford since 1960. At that time, there was little thought of anything of the environment and what the

problems were. We lived through the good and bad times when the companies were Standard Oil, Shell, Wood River Refinery and the air and (inaudible/train).

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We have suffered with burning eyes and nose.

The smell is bad and made breathing difficult.

Hartford was known as "stinky town". And that was the truth. I heard that even before I moved here.

Around 2 a.m. to 4 a.m, clouds were seen from burning off oil products, the noise of the smoke stack could be heard throughout the area. It was often said around town that if the heat from the burning oil could be harnessed, it would heat the entire area. And I think that's probably so.

In 1991 to '92, latter part of '91 and early part of '92, Date Street was torn up for a pipeline to take care of the fumes. People had to park wherever they could. Nobody told us even the day before that this was happening. They come down in the morning and told us, if we had parked in the driveway or out front that we would have to find other parking places — which some of us had to park on Delmar, some of us St. Louis Road, some of us wherever we could find.

Luckily, I could park in my back yard. People had to park wherever they could find. And we weren't even told beforehand — and I just repeated it this here,

that they were going to do anything, any digging.

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Elm Street, which is the street south of us, has been dug up at least five times in the last few years because of a leaking pipeline. One time they was working on Elm Street for about a month. Sometimes they were working day and night with jackhammers, backhoes, powerful flood lights, lights exposed and front loaders. We were never told why. We were always -- and if there was a danger to us.

My question is, why has it taken so long to get anything done. The EPA, the IEPA, oil companies, and even the federal government and City of Hartford were all aware of the problems here in Hartford because we've had houses to catch fire, people had to move out. We have had this problem for at least 25 years.

I have asked this question many times. When is someone going to do something about it? I am still waiting for answers. And I would appreciate any answers that you can give us here this evening. Thank you very much.

*** applause ***

MS. EVAN: Marcy Evan, 134 East Watkins Street. in May of 2002, we had to move out of our home due to extremely high levels of benzene in our house. We were out of our house for a month before the health

department okayed us to return. Our house has been tested several times in the last two years. Benzidine and other toxics have been present every time. The levels are not as high as the first month, but they're still present and they shouldn't be which causes alarm when our children or ourselves get sick or have headaches. We wonder if the levels are back up, since the smell is not always present when the vapors are.

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They put in an underground ventilation system that has failed. Now they want to install systems in our homes? How long will they last? These devices are being put in and monitored by the same people that have put us in danger in the first place. You purchase a home as a safe haven for your children in attempting to build a good place to raise kids, but instead we are constantly trying to sell our house or live in a town that we keep putting our children and ourselves in danger on a daily basis.

How many times do people have to be in danger before the only resolution is ever committed which is to get the people off the properties before it's too late for a better solution?

** applause **

MS. DUKES: I have one question.

MR. TURNER: Yes. Could you state your name and

spell it as well?

MS. DUKES: Betty Dukes, D-U-K-E-S. I have been here 61 years. We have had -- everybody in this room knows. I mean, we've seen it. We've smelled it. My question is -- and I'm not, I'm not upset with the EPA. My question is, like the gentleman was saying, if the oil is on the water, guys make them clean it up before you see any fish, wildlife or whatever. We've got oil. We've got gas in our ground. Do we have to flop on the ground dead before you guys say, okay, oil companies, clean it up. You got to dig.

I don't understand why all the testing. Why do you've got to keep testing? It's there. It's not going anywhere. I don't understand that. And I'm not trying to be smart. I really don't understand. If you're saying you have that big of a plume, all of the testing is not going to change that.

UNIDENTIFIED: That's right.

MR. TURNER: Well, what the testing does is it helps to design an effective removal system. And possibly -- now, I wasn't there, when, in 1990, when they installed various other portions of this thing. But possibly the testing wasn't done sufficiently enough to make it effective enough. And what we hope to do is collect enough and the correct information to

make sure that we can get the product off the groundwater and get it off effectively, efficiently and in the shortest time as possible.

MS. DUKES: Is this proven that Clark, Shell, all the others are part of that? I mean, is that part of this testing?

MR. TURNER: We have an enforceable Order with those companies. We are not finger pointing at this point.

ms. DUKES: Okay.

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MR. TURNER: We know all three companies are on the hook.

MS. DUKES: Because all the times they pump, they say that there's thousands of gallons going down to a barge, they only get 75, it don't take much to figure where the other 25 went. I mean, when the lines break on Rand Avenue, that's a big benzine line along there, plus everything else. I mean -- that's all.

MR. REED: I have a question.

MR. TURNER: Could you state your name and spell it?

MR. REED: Bernie Reed, R-E-E-D. If you take all the gas out of the ground, isn't that going to create a void where if there's nothing else put in, that there's some subsidence problems? Because I'm

having it.

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MR. TURNER: Now, first of all it's about 30 feet down. And the void would be filled with groundwater, so it's not like it's going to be an empty hole.

MR. REED: There's no removal of contaminated material?

MR. TURNER: That's where -- we're looking at a dual system where you remove the product and remove the vapors simultaneously. And the vapors are what are attached to the ground or to the soil particles. And if you remove them simultaneously, then you would clean it up.

Yes, ma'am, state your name and spell it, please.

MS. BATES: Sara Bates, B-A-T-E-S. I live at 118 West Cherry. And my question is, okay, so you're going to do this. You're going to put these things on to accomplish. How long is that going to take? How long to do the whole town and where is everybody going to live with their children in the meantime? I have two children that have asthma, a daughter who's in the emergency room numerous times for asthma attacks because of all the crap that's in the air. And I don't know -- this stuff's in our house -- to get it out, how

long to get it out, how long is it going to take to do the whole town? wouldn't it be cheaper to buy all of these houses than to go in and do all this stuff to them? Because we're never going to be able to sell them when this is done. We'll never sell our houses. Nobody is ever going to want to buy a house in this town.

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MR. TURNER: Well, an individual home -- to install the system in an individual home will take two to three days, somewhere in that time frame. And how long it runs is really going to depend on how long it takes to remove the product from the ground.

MS. BATES: Do you know what the maintenance is? If there's a problem, just call you guys and you'll come fix it?

MR. TURNER: That is in the agreement with the oil companies.

MS. BATES: So you suggest if we think we have vapors we are going to call you. And by the time you come out, if there are vapors, you're going to evacuate us, if there aren't vapors, you want us to keep calling every day to see if there's vapors? I mean, day after day you want us to keep calling?

MR. TURNER: Yes.

MS. BATES: And you're going to come out every

day?

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MR. TURNER: You know, there's an old saying, the squeaky wheel gets the grease. The more squeaky you are, the more grease you're going to get. And so I, I encourage you to call. I encourage everybody to call.

MS. BATES: That's a burden on the fire department if they have to come out every day. They're a volunteer fire department, you know. They are going to come every single day and check? I think, I mean, I think you're wasting everybody's time and money. And our, you know, our taxes keep going up --

MR. TURNER: Now --

MS. BATES: -- and we're not getting anywhere (inaudible)

MR. TURNER: Yes, I recognize what you're saying. I hear what you're saying. And if you were to call every single day, we would eventually work out something with you. And if you're smelling something, feeling something, you know, we are going to take --we're going to be sampling to try to figure out what you're smelling. And if there's any number of sampling devices out there, you can take a 12-hour sample, take a 24-hour sample, we can take an eight-hour, any number of sample in duration period

where it should cover a time frame where those vapors are present. And it gets quite small too. I mean it samples to a minute level.

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MS. BATES: So if every person in this town call every day complaining of vapors, you guys are going to come out, right? The Hartford Fire Department will come every day and check it out?

MR. TURNER: Spell your name, please.

MS. ANDRIA: Kathy Andria, K-A-T-H-Y,
A-N-D-R-I-A. I'm with the American Bottom Conservancy.
Following up on the woman before me. Is the -- is
there something in place that the -- in the Consent
Order that funds the fire department for their work,
for their time, for their energy, for the people who
answer the calls or whatever work that the city has to
do?

MR. TURNER: No, there's not. There's nothing in there that funds the fire department. We have been working with a group to encourage the group to buy equipment for the fire department that can be used to both support this activity as well as to be used for other activities.

MS. ANDRIA: Maybe a comment could be made then that the companies also be required to fund a professional fire department or pay people who are

volunteer firemen.

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I have a question, you mentioned that -regarding this sentinel well that monitoring will
continue on a quarterly basis. It seems to me if this
is the drinking water, should not that be on more of a
regular basis? Because if something is wrong, then
they wouldn't have to check for three months and people
would be drinking the water that was contaminated for
three months.

MR. TURNER: Well, quarterly, historically, has been okay. And the reason is is that your drinking water supply wells are over here. The Sentinel wells are over here. Groundwater moves at a rate of -- you know, I don't know what groundwater moves at a rate of over here, but it's not moving fast. It's moving slow. So it's not going to take -- if a sentinel well right here picks up something, it's not going to take three months for it to get here, it's going to take a year, or whatever length of time.

MS. ANDRIA: Since you have five, I thought you said, sentinel wells, would it not be a good idea to have them staggered instead of having them all on the same schedule so that you have an opportunity to have regular checking to see if there's any pollutants that it would able to pick up a lot more quickly?

I also -- in your Consent Order, it talks about migration of the hydrocarbons, the vapors into the sewer system. I was wondering if you said -- you said I believe earlier that all of the smells are coming from the -- vapors intrusion into the homes are coming from the basement. Well, if this is the source then, would that not be coming up through peoples sinks and bathtubs and everything and should not the companies provide plugs for people so that there's not vapors that come into from the sewer system?

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MR. TURNER: The simplest answer to your question is yes. I need to correct something on that. Basements are a primary route just because they're lower than the first floor or crawl spaces or something like that. And we are -- we do have agreements in place with the, the oil companies to do things very similar to what you are suggesting.

MS. ANDRIA: That's not a big expense, but it could stop vapors from coming in and harming them at a lower level. I mean, whatever level it is, it's still harmful to brains and nervous systems. Thank you.

MR. FARYAN: That's a good point about the sewers. The most expected way for the vapors to get inside the home. And some of the things that you mentioned plus installing traps, making sure you have a

water trap, that's some of the things we're going to look at. It's all going to be part of a case by case basis on the assessment. That was a very good point.

MR. WAHL: My name is Dan Wahl. I've got a question about the sentinel wells. If I look at your map correctly, your farthest most well south is on the other side of town, on the east side; am I correct?

MR. TURNER: Yes.

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MR. WAHL: If so -- and apparently nobody in the room knew the answer right off the top of their head, but if so, according to the vapor, you're doing the studies every couple of months? Aren't our water wells on the west side of town? So has anybody tested on towards our wells, city wells? Because everything I've seen on your chart shows that your farthest well is on the east side.

** applause **

MR. CAHNOVSKY: The area is what they call a five-year recharge area. If you look at the wells with -- the wells are along Route 3, you draw a big circle around that, there's a five-year recharge area where those wells draw from. The sentinel wells are placed several, several yards outside of that recharge area. So if you see something in the wells, that still means it has not even gotten to the recharge area. It would

take -- correct me if I'm wrong, groundwater people, it would take five years from the time it reaches that to get to the well, to the recharge area.

MR. WAHL: According to your statement earlier, you showed a chart, the vapor plume and everything. It was, let's say, several years old, maybe 20 years old. In one of your statements, you even said this was a guess. You're telling me right now that your guess is the groundwater was maybe for five years or existence — a total amount of existence of five years, you still don't have a sentinel well on this side, why not?

MR. CAHNOVSKY: We have --

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MR. WAHL: I'm drinking the water here. My wife drinks the water here. All these people drink the water here. And I'm not upset with the EPA, but I don't understand this.

MR. CAHNOVSKY: Oh, why we're not sampling -groundwater direction, it doesn't flow that way. So
you have to -- the groundwater flows to the northeast,
so that would be sampling, you would be sampling, you
have got clean water coming that way. So it would be
sampling downstream. Just didn't really need to do
that because the groundwater is flowing and heading
toward the plume.

MR. WAHL: Okay. You're telling me that the

groundwater flows this way.

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MR. CAHNOVSKY: Yes.

MR. WAHL: Which way do the pipes run, the ones under the refinery, west?

MR. CAHNOVSKY: It goes from the refinery out to the -- (inaudible)

MR. WAHL: Okay.

MR. TURNER: Yes, sir.

UNIDENTIFIED: I just want to reiterate what this gentleman said over here again about your selected thing on these, you know, vapor recovery things you want to put in some of the homes and where to call if the vapors are bad and all of that.

That only happens to me at a very select time of the year, so we're told it isn't a real problem, but I think it is a real problem if it happens one time a year.

UNIDENTIFIED: That's right.

UNIDENTIFIED: And that's why I really agree with the gentleman, it ought to be in every home. And I still don't hear the answer to the question, how long before you get the gas off the water and out of our home.

MR. TURNER: Okay. Well, the -- how long until we get the gas off the groundwater. We are in the

process of studying it right now. The study's supposed to be -- is planned to be done by the end of this calender year.

We are going to be putting in a -- designing a system following that, early 2005. And I would expect by this time next year, approximately -- please don't hold me to that, to any of these dates, but this time next year, we will probably be installing the system to remove the product from the groundwater.

AUDIENCE: (inaudible)

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MR. TURNER: How long will it take for that to even happen?

AUDIENCE: (inaudible)

MR. TURNER: Okay. You know, again, I'm going to have to be a little wishy-washy on that one because it could take five years, it could take 10 years, it could take another 30 years.

AUDIENCE: Oh, no.

MR. TURNER: But the point of it is, is that the more you remove, the less vapors there are, the less problems around peoples' homes. It's not going to be a quick deal. This isn't going to be a quick deal and when you're talking about millions of gallons beneath the town, it just isn't going to be quick.

AUDIENCE: (Inaudible)

MR. TURNER: Go up to a microphone, somebody. 1 TURNER: I live with my sister on 1st MR. 2 Street. It might not be a good question. 3 TURNER: Okay. State and spell your name. MR. TURNER: Donny Mark Turner, T-U-R-N-E-R. 5 How much is all this going to cost for what you guys 6 are doing and all these pumping stations? All this 7 testing, 10 years, what? I mean, how much is this 8 going to amount to? You people --9 10 MR. TURNER: How much of --11 AUDIENCE: (Inaudible) MR. TURNER: What's your budget allowing you for 12 13 all this testing and all --MR. TURNER: The oil companies are paying for 14 this. The oil companies are paying for our time as well. So our -- we don't have a large budget because 16 the oil companies are paying for it. How much are the 1.7 oil companies going to pay? We don't know. 18 MR. TURNER: Ask them. 19 MR. TURNER: We don't know. 20 MR. TURNER: Well, million dollars? 21 MR. TURNER: Millions. 22 MR. TURNER: Millions? Well, how much do these 23 people -- you know, they may wait 30 years. You know, 24

you're going to spend all this money for this when you

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can pay these people off and have it all done and over
with without --

AUDIENCE: (inaudible)

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** applause **

MS. UNRINGER: Kathy Unringer. (Audience talking) I want to know to whom to address this. Two weeks ago there was a public hearing on the equipment that PREMCOR sold to Conoco- Phillips. And in your investigation, if you find that any of that equipment that has been bought by Conoco- Phillips is implicated in causing the leak, causing the contamination, will you withdraw the permit -- if they get the permit, will you withdraw that from the permit and permanently retire?

MR. CAHNOVSKY: I would probably say no because the permit that is being issued is an air permit and would not relate to a release from potentially sewer or any of the lines that run between ConocoPhillips and --

MS. UNRINGER: But the air, the emissions, it's (inaudible) from the tank. And if it's contaminated from the bottom and it has emissions from the top, it seems like they're tied together. It's the same piece of equipment.

MR. CAHNOVSKY: Well, if the company continues to violate a permit, then enforcement actions would be

taken. And it could be possible that the permit could be revoked for (inaudible) violations.

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MS. UNRINGER: Also you said, Chris, earlier, that all of the companies were in compliance with the permit. And I wondered as of when they came into compliance because Conoco was not in compliance of the most recent date in the -- on the EPA side.

MR. CAHNOVSKY: Well, ConocoPhillips does not have a record parking permit. That permit is still to Equilon. And Equilon is -- Shell is doing corrective action under the permit for ConocoPhillips. And to my knowledge, there are no violations currently for the corrective action portion of the permit.

MS. UNRINGER: Okay. I will accept it because the EPA said. I just want to make sure because that doesn't reflect that, it reflects the (inaudible) the facility not the company.

MR. TURNER: Well, we --

MS. UNRINGER: The facility, not the company.

MR. TURNER: Well, no. It would be, it may show that with the facility, but as far as the record of permit goes, since it's my office and my staff that are responsible for the enforcement of that permit, there are no violations of the current permit that has been issued to Shell Oil Company.

MR. FILE: Ed File. I live on 4th Street in Hartford. What these people are wanting to know is, I believe, they are under the impression that -- that they have been lied to so many times before. And I was here earlier today and I talked to you and I know what you're saying. You can't go back what they have done over the 30 years but with this Order now is that the oil companies are responsible, finally, to do something about it.

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But what they -- they understand it's going to take years for this to be completed. But what they want to know is what are you going to do for the families now and who is going to pay for it. And just like the person said, you know, this is a volunteer fire department. And whoever these people that are coming out, these people need to be paid. All these people want to be -- you know, like they're all saying, the taxes are going up and they can't sell their houses in the meantime.

This is one of their main concerns. They know it's going to take longer than a year -- which seems awful long to me, but I do know that it takes time to go over the study, but they want something done now rather than just say, look, they're going to put these wells in and test this and plan on making these oil

companies responsible, but they want to know about their health effects, how they sell their houses, and, like, normal people. And they are not getting any -- they're just getting, to me, like, well, this is what we're going to do, but nothing has been said about what they are wanting as far as having people with headaches and all this type thing. And they are supposed to call the fire department and, what, okay, the next day -- do you understand what their point is? I mean, they want -- they are wanting answers now rather than a year from now. I mean, this is what they're talking about.

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MR. WAHL: This is Dan. I have a couple more questions. Has anybody done any checks on the south end of town since there is a line between 5th and 6th Street that is on the south end of the wells?

Another question I've got -- the closest refinery, Clark owned. And for approximately eight years, they didn't turn in any reports to you folks. And I'm curious as to why nobody jumped their case to see what was going on. Were the wells shut down or what?

And my last question is -- and I hope this never happens, but what if the refineries leave? We just had one close down. Now they are going to reopen. If both of the refineries close, where does that leave

Hartford? Is the government going to jump in and bail us out? Is the government going to take care of us, the situation we have? I mean, I've just got questions, so many, that I can't say them all here tonight.

MR. TURNER: Sir, you do have a lot of questions. I would suggest after the meeting come up and talk to me one on one. And I'll answer them as best I can.

MR. WAHL: That's fine.

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MR. TURNER: Yes, ma'am.

MS. LEWIS: My name is Gina Lewis. I live at 125 West Watkins. My concern is my parents have lived in Hartford since 1960. They are in their 60s. And you're saying something can happen a year from now, 10 years from now, 20 years from now, 30 years from now? My parents have lived here their whole life. If there's health effects to them, they might not be around another year. You know what I'm trying to say? They've lived here their whole life. Now they're going to have to wait until you or whoever gets ready to do what they want to do -- which my parents could be in the ground by the time something is done. That's my concern -- for the elderly in town.

MR. DILLON: My name is Robert Dillon. And I

live on 123 East Elm. And all these ventilating systems you've got going up here, it's just a cover-up. It's like a band-aid, putting it on a sore. Now, as far as I -- the way you guys are thinking that this is the only refinery around here in the United States. I'm sure there's thousands and thousands of refineries in the United States. And I'll bet you that there's some of these refineries that have problems similar to this. Why does it -- I'm sure -- why do you have to redesign something? I'm sure there's something with oil spills around rivers and things like this around. Why is this a single shot for Hartford here? you want -- there's bound to be some -- I don't know how many refineries. You know, I know this can't be the only one in the United States that has this problem. So why is it taking so long to do this?

MR. DILLON: -- been here for 30 some years.

And waiting all this time, there's bound to be somebody doing this, you know, similar around the United States elsewhere.

** applause **

AUDIENCE: That's true.

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MR. DOBINE: I'm Ron Dobine, D-O-B-I-N-E. I'm the fire chief of Hartford. I don't have the solution for everyone tonight and I know the EPA doesn't either.

But we are trying to work with the EPA and everyone else. Hopefully, we can solve this problem.

I live at 105 West Cherry. I deal with the same thing, so I'm not immune from it. And I wish we could get it fixed. It used to be real bad at my house. They put that ventilation system and withdrew a bunch of the fumes out and it helped a lot. But it's still not a cure. We need to get this stuff out of the ground and hopefully make this ground safer.

We go on runs every day, gas fumes. I'm getting calls all the time. You know, we haven't, luckily, had a fire recently due to the gas. But we have had a lot of fumes. And I encourage everyone to call the fire department and we'll do the best we can.

We don't have sensitive enough equipment to test for health problems, you know, that could be occurring in the home. But we can check LES levels which would, you know, your explosive level in your home. So, you know, if we feel it's, you know, going to be an explosive level, we can definitely evacuate you and get you some help. Hartford Working Group, also, will put you in up a hotel, whatever, whatever you need.

But I encourage everyone to call us. That's about all I got. Thank you.

** applause. **

MS. ANDRIA: Kathy Andria, again, still trying to get money for that fire department. He said he doesn't have enough equipment. I mean, that's something that you could put into your consent decree. They should have enough equipment for the health so that the people call. If you want them to call, then they should be able to go out and test. They should have enough equipment.

** applause **

MR. TURNER: Okay. Let's put this thing to a close. Is that all right?

MR. JOYCE: Yes. Well, the microphones are still open. Why don't we make the last call for comments and then after those comments are in the record, then we will break off into a more informal thing where you can talk with those fellows one on one and ask maybe specific questions that you don't want to ask in front of a crowd but just privately.

So, any more folks for the microphones? I guess not.

MS. LEWIS: Thank you for your time.

MR. JOYCE: Okay. Thank you for your time -- perfect cue.

(Whereupon comment portion was closed)

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NOTARIAL CERTIFICATE

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SS.

STATE OF ILLINOIS

COUNTY OF MACOUPIN)

I, JEANINE A. FASSERO, do hereby certify that I am a Certified Shorthand Reporter and Notary Public for the State of Illinois, Certified Court Reporter for the State of Missouri, and Notary Public within and for the County of Macoupin, State of Illinois, and that I reported in shorthand the proceedings had on the hearing of the above-entitled cause on March 25, 2004, and that the foregoing is a true and correct transcript of my shorthand notes so taken.

IN WITNESS WHEREOF, I have hereunto set my hand and seal this 29th day of March, 2004.

My commission expires November 3, 2006.

